

# MEMORANDUM

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TO: FACULTY AND STAFF

FROM: DR. TED SPRING *JS*

DATE: MARCH 22, 1995

RE: Commitment to Quality - Where do we go from here?

During the faculty meeting scheduled for 3:00 PM, April 3 (Room 406), a brief presentation called "TeamSPIRIT" will be made by Linda Grote, Joyce Jolly, and Johnny Parker. TeamSPIRIT is a team-based perspective to implementing TQM, restructuring college governance, and continuous process improvement at Shelton State. Immediately following the faculty meeting (from 4-4:30 PM), TeamSPIRIT will be presented to all support staff. All administrators and administrative staff are strongly encouraged to attend one of these sessions.

The purpose of TeamSPIRIT is to create new and innovative ways for employees to participate in shaping our systems and processes to ensure the highest quality of educational services to the students and community we serve. We hope the TeamSPIRIT presentation will provide a stimulus for faculty and staff discussion, feedback, and on-going involvement in the implementation of quality principles at Shelton State.

As we approach the conclusion of our initial TQM training, many of you are eager and ready to apply the principles, tools and techniques of TQM to the special needs of an academic institution. Following the introduction of the TeamSPIRIT concept, you will learn of many opportunities to participate on cross-functional project-teams.

We are very excited about focusing the knowledge, talents, and abilities of our employees on the critical needs of the College. I encourage and challenge every employee to get involved and make a personal commitment and contribution to improving Shelton State for our students and community.